



CITIZENS BANK PLC

**Cyber Security & MIS Division
Chini Shilpa Bhaban-2,76- Motijheel C/A
Dhaka-1000**

Request for Proposal (Amendment)

Request for Quotation for Supplying, Installing, and Commissioning of "Employee Awareness Training Software Tool with Phishing Simulation."

Submission Deadline: April 29, 2024, by 03:00 PM



1. AMENDMENT

To ensure adherence to standard compliance, a pre-bid meeting was conducted on April 22, 2024 at the 4th floor of Citizen Bank Plc, Head Office. During this meeting, the vendors highlighted two key issues that require rectification. After reviewing the issues, the bank management agreed to some amendment of RFP. Details are given below:sss

SL	Nature of changes	Statement in RFP	Reference Section/Page	Amendment in RFP proposed by the vendor	Decision
1	Requirement Revision	Heading: Bidder Qualifications Statement: The local bidder must be a registered company in Bangladesh having a proven and substantial market presence in selling IT security-related software solutions for the last 3+ years (preferable) in the Financial/Telecom/Government sector in Bangladesh.	Section 3 – Bidder Qualification (a)	Vendors requested to reduce the time requirement.	The Bank has decided to reduce the minimum market presence time to at least one year.
2	Date Extension of quotation Submission	The offer will be received up to 3:00 pm on 25 April 2024 and technical offer(s) be opened at 4:00 pm on the same day in the presence of the intending bidders or their representatives (if any) at the ICT Division, Level-2, Citizens Bank PLC, Head Office, Chini Shilpa Bhaban-2, 76, Motijheel C/A, Dhaka 1000. If the Tender cannot be opened on the scheduled date and time due to unavoidable circumstances, the same will be opened on the next working day at the same time.	Terms and Conditions (1)	Vendors requested to extend the date	The request has been approved, and the deadline for submitting the proposal has been extended till 29 th April, 2024 by 3:00 PM.

